RENTAL CONTRACT FOR RENTAL CARS WITH DRIVER

- 1. Rental contract begins at the time the car leaves the garage and ends upon its return to the garage. Charges will be calculated accordingly. Except are airport transfers at a fix rate and exceptional rental contracts providing that charges will start when passenger enters the car and will run till the time passenger leaves.
- 2. All charges are to be prepaid.
- 3. If the rental contract is set up for one week or more, we will arrange for the same car/driver to perform the service throughout. However, we do reserve the right to exchange car/driver should it become necessary due to reasons of security or aggravating reasons for the driver to return to his home base.
- 4. It is strictly prohibited for any person other than our own drivers to operate our cars.
- 5. According to point 4 of this rental contract we are liable for any damages such as fire, collision, etc. as prescribed by the law and will therefore hold any third party responsible under the law for such damages caused through unauthorized operation of our vehicle.
- 6. Our Company will not accept responsibility for any delays, whatever their cause and consequences to the Client might be.
- 7. Our drivers will operate their vehicle according to the local traffic law and their judgement of road, and traffic conditions.
- 8. On one way fix rate transfers it will be the drivers decision as to which will be the best and for the customer most comfortable route to travel unless instructions from his base are present. To make the decision on the routing of such a transfer is the companies' right and responsibility and may not be influenced by the client.
- 9. We are not responsible for any loss or damage to passenger's property carried in or on the car, regardless of the cause for loss or damage.
- 10. Cancellation fees: By cancellation of an agreement (made by phone, oral, written, fax or email) customer has to pay as following: Till 30 days 30%, till 10 days 60 % as from 3 days, before date 80 %.
- 11. Payment of invoices is due promptly upon receipt of invoice. Jurisdiction Vienna.